



CAR MATE TRAILERS, INC.

### LIMITED WARRANTY

Car Mate Trailers, Inc. warrants that each Sportster trailer operated by the original retail purchaser under normal use in the Continental United States or Canada will be free from defects in materials and workmanship for a period of time stated in this warranty. The warranty is subject to the requirements, exclusions and limitations stated below, which will be strictly applied.

#### MUST REGISTER TRAILER WITHIN 15 DAYS

In order to validate this Limited Warranty, the detachable part of this form, signed by the original retail purchaser, must be returned to Car Mate Trailers, Inc. no later than fifteen (15) days following the purchase of your Sportster trailer. If this signed warranty is not returned by the fifteenth day after the purchase of the trailer, all express warranties contained in this Limited Warranty shall be null and void. This Limited Warranty is valid only to the original retail purchaser and is non-transferrable.

#### TWO YEAR LIMITED WARRANTY

Subject to the requirements, exclusions and limitations stated below, the structure of your Sportster trailer is warranted to the original purchaser against defects in workmanship by Car Mate Trailers, Inc. arising from normal use for two (2) years from the date of purchase. The structure is that portion of the trailer which includes the main frame, consisting of the bottom rails, cross members, side posts and exterior walls, roof rails and bows, and the subframe, floor and roof. Any failures that are determined to have occurred due to misuse, abuse, neglect, accident damage, heavy concentrations of cargo loaded in a condensed area (i.e. fork lifts or scissor lifts), applications not consistent with the intended product design or acts of God will not be covered.

#### LIMITED PAINT WARRANTY

Car Mate Trailers, Inc. warrants its paint finish to be consistent with industry standards for one year after the date of original retail purchase, with the exceptions of "normal use" limitations set forth below and of deterioration due to use or exposure, such as chipping, scratching, fading, cracks in caulk seams, road salt or tar, damage by animals or pressure washing. Warrantable paint repairs are limited to spot repairs and blending consistent with standards in the trailer industry.

#### EXCLUSION OF COMPONENTS WARRANTED BY OTHER MANUFACTURERS

Tires, axles, brake components, springs, suspension components, couplers, jacks, casters, batteries, windows and doors purchased and installed by Car Mate Trailers, Inc. are warranted by their manufacturers and are excluded from this Limited Warranty.

#### EXCLUSION OF LIVING QUARTERS & INSTALLATIONS BY OTHER PERSONS

Car Mate Trailers, Inc. manufactures some trailers into which other persons or companies who are not employees or agents of Car Mate Trailers, Inc. install living quarters or other interior or exterior features or modifications. This Limited Warranty extends only to materials used or workmanship performed by Car Mate Trailers, Inc. or its employees in the construction of the original trailer, subject to all limitations and exclusions set forth herein. Car Mate Trailers, Inc. expressly disclaims and excludes any responsibility or liability for any materials or workmanship in any items installed into Sportster trailer products by any other person or company, including any incidental or consequential damages or contingent liabilities arising therefrom.

#### NORMAL USE, NO REPAIRS OR ALTERATIONS

This Limited Warranty covers only defects in original components which arise from normal use and does not apply if the trailer has been subject to negligence, accident, abuse, misuse, overload, or has been repaired or altered without prior written consent of Car Mate Trailers, Inc. Normal wear items, including but not limited to doors, struts, lights, bearings, brakes, brake linings, tires and batteries, will not be replaced due to wear. There are warranty limitations based on towing application. Sportster trailers are designed to be towed by a vehicle with up to one (1) ton capacity. Vehicles such as dump trucks, school buses, or other heavy spring suspension vehicles will void all warranties. Car Mate Trailers, Inc. expressly disclaims and excludes any responsibility or liability for any materials or workmanship, alterations or modifications made by anyone other than Car Mate Trailers, Inc..

#### TRANSPORTATION COSTS EXCLUDED

Transportation of any trailer to and/or from your dealer or any approved repair facility shall be the responsibility of the trailer owner. Car Mate Trailers, Inc. shall not be liable for any such costs.

#### PRIOR WRITTEN CONSENT REQUIRED & RETURN OF DEFECTIVE PARTS REQUIRED

No reimbursement will be made to any dealer or owner for repairs made without the prior written consent of Car Mate Trailers, Inc. Any defective part(s) must be sent by prepaid freight to Car Mate Trailers, Inc. in order to qualify for replacement under this Limited Warranty.

#### LIMITATIONS

The sole responsibility of Car Mate Trailers, Inc. under this Limited Warranty shall be to repair and replace parts at the Sportster trailer factory or, for a reasonable allowance, at another place and prepared in writing by Car Mate Trailers, Inc. All other obligations or liabilities, including incidental or consequential damages or contingent liabilities arising out of the failure of any parts to operate properly, are hereby excluded, including but not limited to any damages resulting from loss of use, inconvenience, loss of time, commercial loss or any other type of damages, general or specific, foreseen or unforeseen, unless applicable state law provides otherwise.

Required procedures for filing a claim under this Limited Warranty are listed on the back of this form. It is the dealer's responsibility to inform and explain to the purchaser all limited warranty claim procedures and to perform all responsibilities of the dealer under this Limited Warranty.

By signing this manufacturer's Limited Warranty, the purchaser acknowledges that he or she has read this Limited Warranty and agrees that, should any warranty claim be made by purchaser, purchaser will follow the procedures as set forth in the Required Warranty Claim Procedures.

DETACH AND REMIT THIS PORTION ONLY

REV. 11/07



CAR MATE TRAILERS, INC.

### LIMITED WARRANTY

If this warranty is not signed, and returned to Car Mate Trailers, Inc. by the 15th day after your purchase of the trailer, all express warranties shall be null and void.

Dealer Name

Purchaser Name (PRINT NAME)

Purchaser Signature

Date

Purchaser Mailing Address

Date of Trailer Purchase

Purchaser City

State

Zip

V.I.N. of Product

Purchaser Phone Number

## ATTENTION

THIS STUB MUST BE REMOVED BEFORE MAILING, US POSTAL SERVICE WILL NOT DELIVER IF MAILED ATTACHED.

DETACH AND REMIT THIS PORTION ONLY

### **DISCLAIMERS**

This warranty is expressly in lieu of all other expressed warranties and representations. Car Mate Trailers, Inc. makes no representation or warranty of any kind, expressed or implied, with respect to **Sportster** trailers whether as to merchantability, fitness for a particular purpose or any other matter. No one, including an authorized Sportster trailer dealer is authorized to make further or additional warranties on behalf of Car Mate Trailers, Inc. All implied warranties of merchantability and fitness for intended use are limited to warranty periods stated above, unless any applicable state law provides otherwise.

### **DEALER RESPONSIBILITIES**

The **Sportster** trailer dealer is responsible for "dealer prep" which includes checking proper wheel torque, repairing paint scratches, checking lights, checking all cosmetic features and repairing all minor problems without charge to you or the manufacturer.

Your dealer is also responsible for submitting to the manufacturer any claim you wish to make under the terms of this Limited Warranty.

### **REQUIRED WARRANTY CLAIM PROCEDURE**

1. In order to validate this Limited Warranty, the detachable portion of this form, signed by the purchaser, must be returned to Car Mate Trailers, Inc., no later than fifteen (15) days following the purchase of your **Sportster** trailer. If this signed warranty is not returned by the fifteenth day after purchase of the trailer, all express warranties shall be null and void.
2. Within five (5) days after discovering a problem with your **Sportster** trailer, return your trailer for inspection to your **Sportster** trailer dealer where you bought your trailer. Dealers are responsible for fixing minor problems without charge to you or the manufacturer.
3. If your dealer cannot repair the problem free of charge and you want to file a claim under this Warranty, your local dealer must contact Car Mate Trailers, Inc., by phone, mail or fax together with all required information, within ten (10) days of your discovery of the defect.
4. Car Mate Trailers, Inc. will acknowledge such receipt of claim by phone, mail, or fax to the dealer or to the claimant. Car Mate Trailers, Inc. will respond as soon as possible, but no later than thirty (30) days after receipt of the claim.
5. Any defective part(s) must be sent by prepaid freight to Car Mate Trailers, Inc., in order to qualify the claimant for replacement or reimbursement under this Limited Warranty. Any defective parts must be returned to Car Mate Trailers, Inc. within thirty (30) days from date of approval to qualify for reimbursement.
6. Car Mate Trailers, Inc. will not reimburse any claimant for any adjustment or repair of a **Sportster** trailer without prior written approval by Car Mate Trailers, Inc.
7. If you return your trailer for repair to the factory, we will warrant the repair or replacement parts for a year from the date of repair. If authorized repair must be done other than at the factory, Car Mate Trailers, Inc. will not warrant such repair work or replacement parts.
8. Car Mate Trailers, Inc. reserves the right to not pay unreasonable costs for replacement or repair of defects in **Sportster** trailers and may, at its discretion, establish a reasonable reimbursement for any authorized work performed under the terms of this Limited Warranty.

**Car Mate Trailers, Inc. makes no other expressed or implied warranties and there are no other warranties which extend beyond the description on the face of the Limited Warranty.**

### **WARNING!      WARNING!      WARNING!**

**BE SURE THAT THE HITCH BALL ON ANY TOWING VEHICLE MATCHES THE DIMENSION OF THE TRAILER COUPLER.**

**BE SURE THAT YOU SECURE ALL SAFETY CHAINS AND BREAK-AWAY BRAKING SYSTEMS BEFORE EACH USE.**

**BE SURE THAT ALL LUG NUTS ARE PROPERLY TORQUED BEFORE USING.**

**BE SURE TO CLOSE AND SECURE ALL DOORS AND GATES BEFORE TOWING.**

PLACE  
STAMP  
HERE

### **ATTENTION**

THIS STUB MUST BE REMOVED BEFORE MAILING, US POSTAL SERVICE **WILL NOT** DELIVER IF MAILED ATTACHED.

**CAR MATE TRAILERS, INC.**

**ATTN: WARRANTY DEPT.**

P.O. BOX 155

LEEPER, PA 16233